



**INTER-AGENCY TASK FORCE ON THE HARMONIZATION OF
NATIONAL GOVERNMENT PERFORMANCE MONITORING, INFORMATION AND REPORTING SYSTEMS**
(Administrative Order No. 25 S. 2011)

March 4, 2022

RIZAL GIOVANNI P. APORTADERA JR.

Director

Bureau of Broadcast Services

4/F, PIA Bldg., Visayas Avenue, Vasra, Quezon City

ATTENTION: Ms. Maria Elizabeth B. Raymundo
PBB Focal Person

Dear Director Aportadera:

We regret to inform you that the **Bureau of Broadcast Services (BBS)** is **NOT ELIGIBLE** from the grant of the Performance-Based Bonus (PBB) for Fiscal Year 2020. The summary of the final IATF assessment result is attached.

We wish to reiterate the responsibility of the Head of Agency and the Performance Management Group (PMG) to communicate this to your employees and address comments and concerns they may raise. To complete the PBB process, may we remind your office to publish the **FY 2020 Agency Scorecard** on your website or official publication. Please coordinate with the AO 25 Technical Secretariat for the finalization of the said report cards.

Furthermore, please be informed that the criteria and conditions for the grant of the FY 2021 PBB have been improved to strengthen the effectiveness of the incentives system in helping agencies achieve the mission-critical objectives and expected outcomes of the government. These improvements aim to measure and evaluate agency performance with emphasis on the public's satisfaction on the realization of the agencies' performance targets, quality of service delivery, efficiency in the use of resources, and strengthened agency stewardship.

We look forward to your participation and full cooperation in the 2021 PBB cycle.

Sincerely yours,

KIM ROBERT C. DE LEON

Undersecretary, DBM

Chairperson, AO25 IATF and AO25 Technical Working Group



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Bureau of Broadcast Services (BBS)	
Eligibility Requirements	Final Assessment
2020 Good Governance Conditions	
<ul style="list-style-type: none"> • Transparency Seal 	<ul style="list-style-type: none"> • Compliant
<ul style="list-style-type: none"> • PhilGEPS Posting 	<ul style="list-style-type: none"> • Non-Compliant
<ul style="list-style-type: none"> • Citizen's or Service Charter 	<ul style="list-style-type: none"> • Compliant
2020 Physical Target	
<ul style="list-style-type: none"> • Streamlining and Process Improvement of Agency Services 	<p>Met the streamlining and process improvement requirement for FY 2020 PBB.</p> <ul style="list-style-type: none"> • The BBS reported the Radio Broadcast Service as its only frontline service declared in its Citizen's Charter. • The BBS is encouraged to periodically update its Citizen's Charter to reflect necessary revisions and changes in the process. This will help maintain and improve its services and enable the agency to perform its mandates effectively. • The BBS reduced the number of steps, number of signatures, and required documents for its only frontline service. • The BBS maintained the turnaround time and transaction costs in its only frontline service. The BBS is encouraged to further streamline its processes so that these criteria may be reduced. • The BBS reported that the majority of the agency radio stations aggressively pursue continuous social media operations where terrestrial radio broadcasts can be aired over FB live streaming and anchors have the option of broadcasting their show from venues other than the office studio. Audio, video and text reports are also posted on the FB pages and Instagram accounts of stations. Mobile app Radio Nation PH for mobile online streaming can also be availed. The agency also reported that the use of various social media platforms multiplies BBS



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Bureau of Broadcast Services (BBS)

Eligibility Requirements	Final Assessment
	<p>audiences and it has attained more than half a million FB followers and millions in engagements reach.</p> <ul style="list-style-type: none"> The BBS received an overall satisfaction rating of 4.7 out of 5 from clients who availed its service. For FY 2021 PBB, the BBS is encouraged to observe the procedures in conducting the Citizen/Client Satisfaction Survey (CCSS) pursuant to the Annex 4 of MC 2021-1.
<ul style="list-style-type: none"> Compliance of agencies under priority sectors concerned with Program NEHEMIA commitments 	<ul style="list-style-type: none"> Not applicable <ul style="list-style-type: none"> The BBS is not included in Annex 9: List of Agencies under Priority Sectors or Program NEHEMIA of MC 2020-1
2020 STO and GASS Requirements	
<ul style="list-style-type: none"> QMS Requirement 	<ul style="list-style-type: none"> Non-Compliant
<ul style="list-style-type: none"> Submission of FY 2020 APP non-CSE 	<ul style="list-style-type: none"> Compliant
<ul style="list-style-type: none"> Posting of Indicative FY 2021 APP non-CSE 	<ul style="list-style-type: none"> Compliant
<ul style="list-style-type: none"> Submission of FY 2021 APP-CSE 	<ul style="list-style-type: none"> Compliant
<ul style="list-style-type: none"> Undertaking of Early Procurement for at least 50% of goods and services 	<ul style="list-style-type: none"> Compliant
<ul style="list-style-type: none"> Submission of FY 2019 APCPI 	<ul style="list-style-type: none"> Non-Compliant
<ul style="list-style-type: none"> Compliance with at least 30% of Prior Years' Audit Recommendations 	<ul style="list-style-type: none"> Compliant
<ul style="list-style-type: none"> Budget Utilization Rate (BUR) 	<ul style="list-style-type: none"> Met at least 90% target for Obligations BUR under GASS. The actual accomplishment was 100% based on the DBM BMB-C report dated 4/16/2021. Met at least 85% target for Disbursements BUR under GASS. The actual accomplishment was 86.00% based on the DBM BMB-C report dated 4/16/2021.



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Bureau of Broadcast Services (BBS)	
Eligibility Requirements	Final Assessment
2020 Other Cross-Cutting Requirements	
<ul style="list-style-type: none"> • Posting of Agency Review and Compliance Procedure of Statement and Financial Disclosure 	<ul style="list-style-type: none"> • Compliant
<ul style="list-style-type: none"> • FOI Manual 	<ul style="list-style-type: none"> • Compliant
<ul style="list-style-type: none"> • Posting of Agency's System of Rating and Ranking of Delivery Units 	<ul style="list-style-type: none"> • Compliant
OVERALL ASSESSMENT	<ul style="list-style-type: none"> • Based on the results of validation, the BBS did not satisfy the requirements for the grant of FY 2020 PBB as it failed to meet the following due to controllable factors: <ul style="list-style-type: none"> ○ One (1) Good Governance Condition: PhilGEPS Posting; ○ One (1) STO Requirement: ISO-QMS requirement; and ○ One (1) GASS Requirement: Submission of FY 2019 APCPI. • The BBS did not satisfy the requirements and is not eligible for the grant of FY 2020 PBB.