



CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **RIZAL GIOVANNI P. APORTADERA JR.**, Filipino, of legal age, Director IV of the Bureau of Broadcast Services (BBS), the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The BBS including its twenty nine (29) provincial stations has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 1st day of December, 2020 in Quezon City, Metro Manila, Philippines.

RIZAL GIOVANNI P. APORTADERA JR.
Director IV
Bureau of Broadcast Services

SUBSCRIBED AND SWORN to before me this DEC 01 2020 in Quezon City Philippines, with affiant exhibiting to me his passport S0008047A issued on May 5, 2017 at Manila.

NOTARY PUBLIC / ADMINISTERING OFFICER

[Signature]
Notary Public
Commission No. NP-074(2018-2020)
Expires on December 31, 2020
Unit 201, Tony Galvez Building, 124, 9th Avenue
Francisco, Quezon City
PTI No. 9269489 dated 02/Jan/02, 2009
ISP Lifetime No. 0112010001 City/Nov 07, 2012
MCLE Compliance No. VI-0000001 May 23, 2017
Attorney's Roll No. 00160

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